

Add a new device

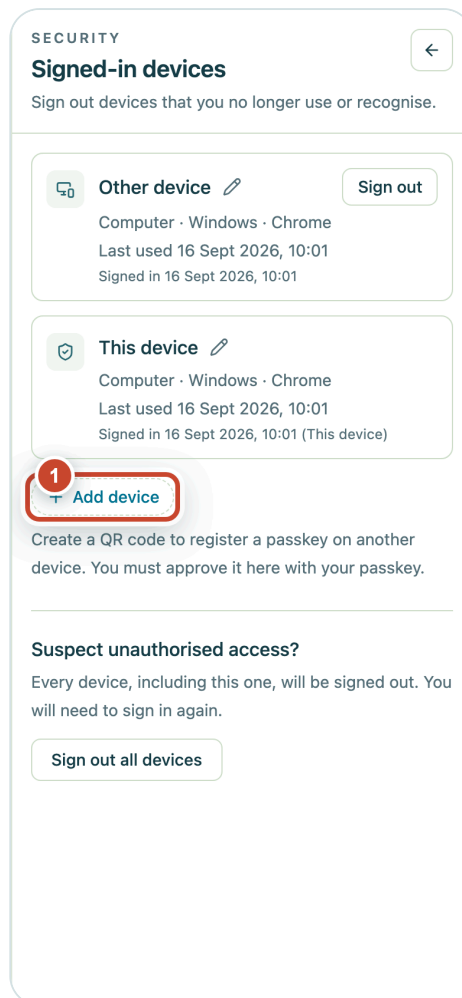
Use a device where you are already signed in to connect a new device. Create a passkey on the new device and approve it from the signed-in device.

1

Start on a signed-in device

Where you are: The Signed-in devices page is open on a device where you are already signed in.

What to do: Select Add device.



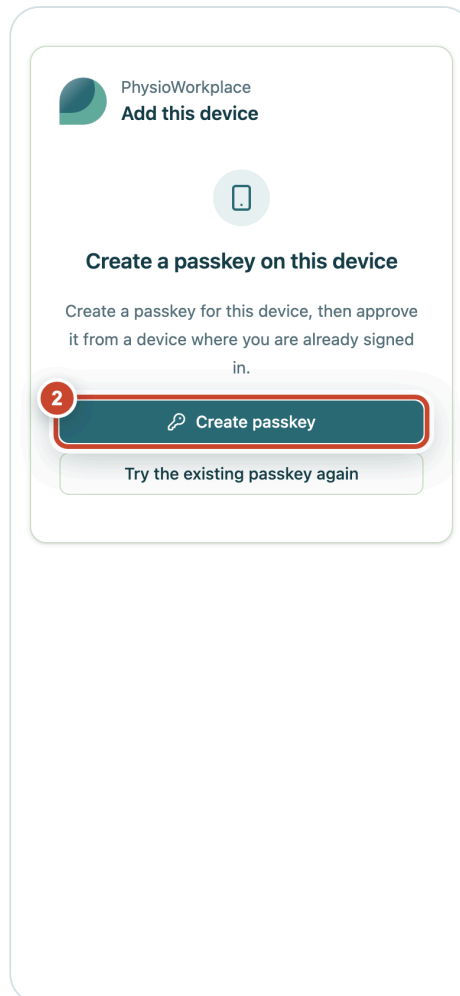
Complete when: A QR code and the Copy link button appear for the hand-off to the new device.

2

Create a passkey on the new device

Where you are: The hand-off is open on the new device. A passkey is your sign-in and is saved on the device or in your password manager.

What to do: Select Create passkey.



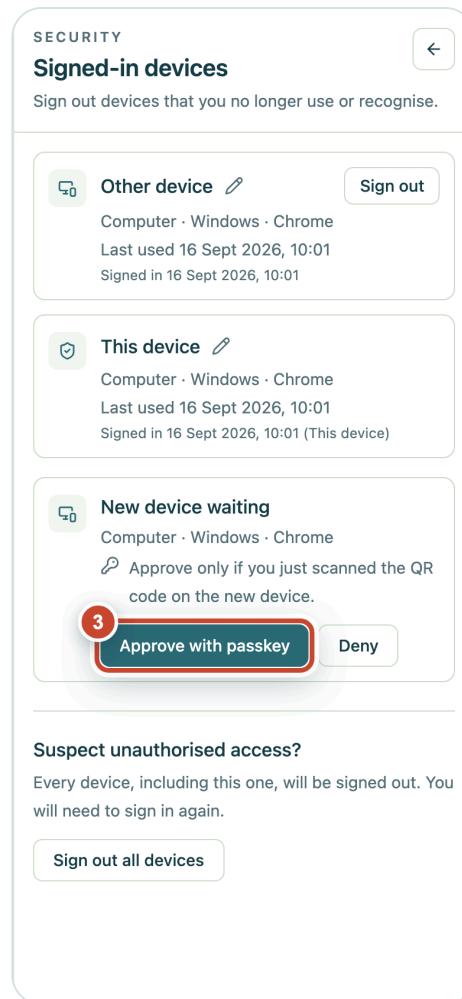
Complete when: The heading Waiting for approval appears.

3

Approve from the signed-in device

Where you are: The signed-in device shows New device waiting when the new device is ready.

What to do: Check that you started the request, then select Approve with passkey.



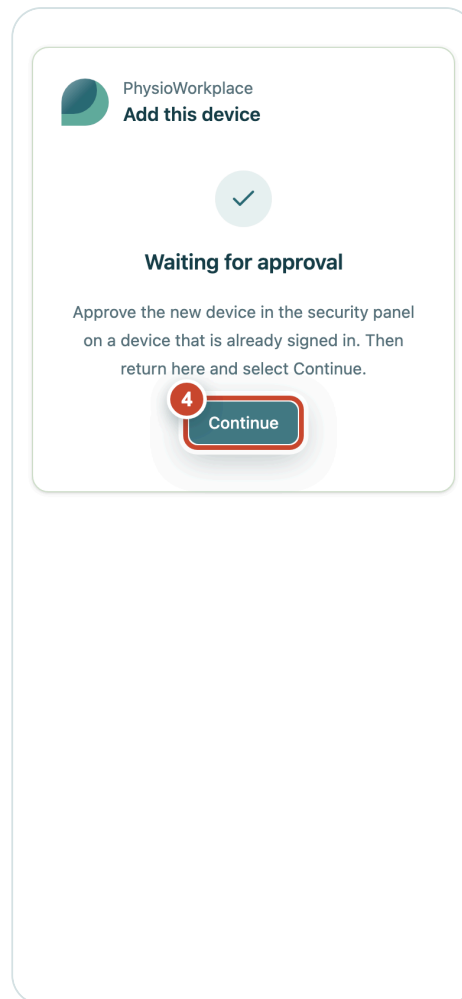
Complete when: The New device waiting request disappears after approval.

4

Continue on the new device

Where you are: The new device has received the approval and shows the Continue button.

What to do: Select Continue.



Complete when: The patient portal opens with the heading My programmes.