

Sign in with a passkey

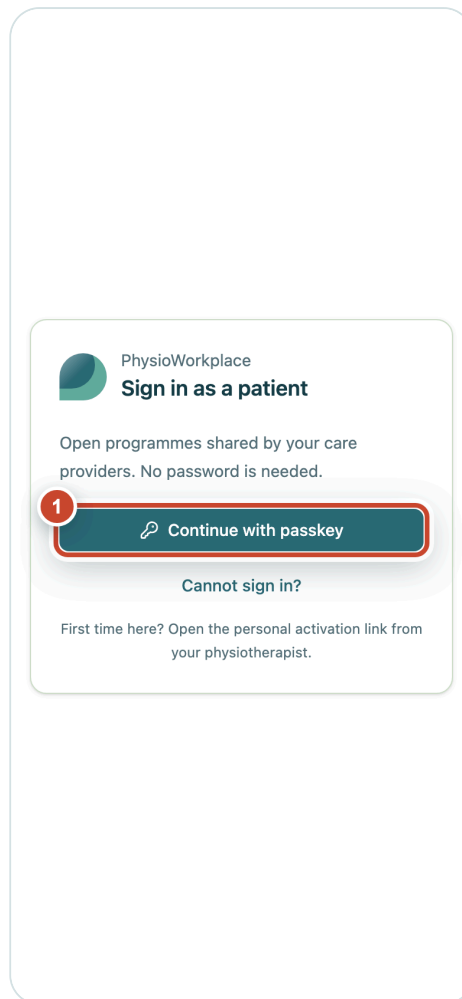
Open the patient portal with a passkey saved on your device or in your password manager. You do not need a password.

1

Use your passkey

Where you are: Patient sign-in shows the option Continue with passkey.

What to do: Select Continue with passkey and follow your device prompts.



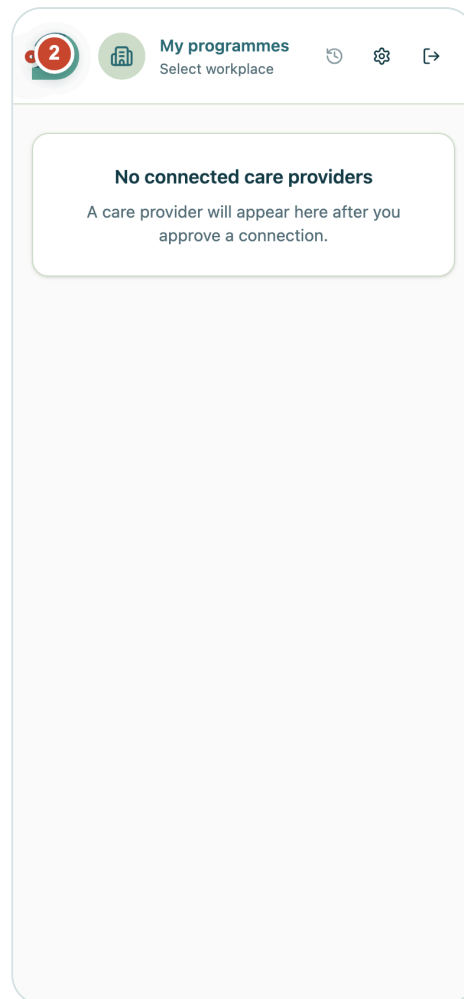
Complete when: The patient portal opens with the heading My programmes.

2

Check the portal

Where you are: The patient portal shows the heading My programmes.

What to do: Check that My programmes has opened.



Complete when: You are signed in and can see your connected care providers and programmes.